



May 2, 2011

Unlimited Progress was instrumental in helping us succeed in our recent CMMI-Development Level 3 appraisal using the latest version 1.3. Their knowledgeable results-oriented consultants provided invaluable insight into not only the CMMI model, but also effective ways for REI to align our proven approaches with the best practices promoted by the model. They spent time with our project teams to understand our operations and then helped the staff integrate the model requirements into our day-to-day activities. They also coached and trained our leads and audit teams to be more effective.

Unlimited Progress' Capability Assessment Tool (CAT) was key in organizing the artifacts and affirmations in preparation for the appraisal and significantly reduced our data collection and organization efforts. They were very responsive in providing timely upgrades to the CAT to support the v1.3 requirements. The CAT was extremely effective during the appraisal in supporting direct and indirect artifact reviews for all process areas and focus projects. Using the CAT, we cut down the appraisal time from 10 days to 7 days.

I wish to thank Rita Harriman and Masoda Sultana for their diligent support toward this important corporate process improvement initiative.

Subhash Kari
Vice President